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I hereby certify that this paper or fee is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to the Assistant Commissioner for Patents, Box Patent Application, Washington, DC 20231.

Karen Roper

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Assistant Commissioner for Patents
Box Patent Application
Washington, D.C. 20231

Re: New U.S. Patent Application
METHOD AND SYSTEM FOR PROVIDING PERFORMANCE
STATISTICS TO AGENTS
Inventors: Meghan Herbert; Paul Harold Leamon
Attorney Docket: IEX 2047001

Dear Sir:

Enclosed for filing are the following papers relating to the above-referenced patent application:

- (1) Specification (38 pages);
- (2) Drawings (7 sheets);
- (3) Executed Declaration and Power of Attorney;
- (4) Assignment;
- (5) Check in the amount of \$1,996.00 (\$1,956.00 to cover the filing fee of the application and \$40.00 for the Assignment recordation fee); and
- (6) Return post card.

CARR & STORM, L.L.P.

Assistant Commissioner for Patents

February 15, 2001

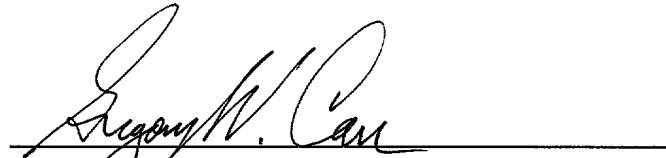
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In the event the attached check in the amount of \$1,996.00 is not received with this correspondence, is not sufficient, or in the event additional fees are due, please charge the required fees (other than the issue fee) or credit any overpayment during the pendency of this application to Deposit Account No. 50-0605.

All correspondence is to be directed to the Applicants' attorney at the address listed above.

Respectfully submitted,

CARR & STORM, L.L.P.

A handwritten signature in cursive script, appearing to read "Gregory W. Carr", is written over a horizontal line.

Gregory W. Carr
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Attorney for Applicants

GWC/kr
Enclosures